

Annual Security Seminar

October 27, 2022



Hyatt Place Sioux Falls South

Questions: Call the SDBA at 800.726.7322 or email Halley Lee at hlee@sdba.com.

■ SEMINAR DESCRIPTION

This well-rounded seminar focuses on a range of issues of concern to security officers, facility personnel, and management. Using current trends and examples, a variety of topics will be covered as highlighted below.

■ The Security and Fraud Practitioner

The pandemic has brought shifts in business operations, economic impacts, and changes in consumer behavior. Criminals will be ahead of all these changes by adapting or reverting to old frauds that work very well. Anybody can become a victim of fraud depending on their emotional state when approached either by telephone, computer or in person by a social engineer. This program provides you the basis to understand how criminals are successful in attacking your account holders or your financial institution!

■ Active Shooter: The Warning Signs

Active Shooter events just don't happen! This program will review the warning signs that one of your staff members or visitors might display before an actual event. The FBI has issued the report, "A Study of the Pre-Attack Behaviors of Active Shooters in the United States," which serves as the basis for this session. We will review behaviors that many shooters display before an attack. Awareness of a person's surroundings when an event occurs will be discussed. *This session will have no physical contact and no attendees will be asked to participate in an actual demonstration or mock training exercise.*

■ Cash Recyclers, Pod Banking, and ITMs

Banking as we've known it is rapidly changing. Apps, pod banking, cash recyclers, interactive teller machines, and other new technologies are affecting how we do business and offering new challenges to security. This fast-moving presentation embraces these new changes by explaining how we can implement them to make them valuable and profitable to the financial institution, while maintaining effective security protocols. This presentation isn't based upon theory. It's a real-life, real-time program relating to issues that may contribute to an institution's losses.

■ I Knew Something Was Wrong

When fraud losses have been discovered, how often do you hear your staff say, "I knew something was wrong!" When fraud losses occur, either internal or external, some member of our staff felt the warning signs didn't need to be reported. The reasons for these lapses are many: fear of being wrong, fear of being ridiculed, and fear of reporting someone who may be innocent. How do we train our staff to report those internal warnings that could have saved our institution thousands of dollars? In this session, learn vital new skills and insights in educating your staff to report their gut feelings when something might be wrong. If you establish the proper framework, your staff will report what they feel is wrong.

■ Board Reporting: The Security Perspective

Regulations specify that the Security Officer must report to the board annually and that the implementation, administration, and effectiveness of the security program be addressed. What exactly the Security Officer should report to the board is not clearly identified in the regulations. This interactive session will review best practices relating to training, inspections, and foreseeable events that should be reported to your board.

■ SEMINAR PRESENTER



Barry Thompson is a nationally recognized speaker, consultant, and former banker, with nearly 40 years of service to the financial institution industry. Barry's financial services career spanned 22 years before he "retired" to establish Thompson Consulting Group, LLC, his consulting firm that assists financial institutions in competing more effectively by providing services specifically targeted to risk management and security.

WHO SHOULD ATTEND

Security officers or directors, operations managers, auditors, HR directors, legal staff, loan officers, disaster recovery managers, collection staff and fraud investigators.

REGISTRATION FEE

Registration \$285
Non-Member fee \$385

SCHEDULE

8:30–9:00 a.m.	Registration
9:00–noon	Program
noon– 1:00 p.m.	Luncheon
1:00–4:00 p.m.	Program

HOTEL INFORMATION

Hyatt Place Sioux Falls South
4935 W. Lake Shore Boulevard
Sioux Falls, S.D. 57106
(605) 271-2871
Room Block released 9/30/22
Rate: \$119

Annual Security Seminar
October 27, 2022
Hyatt Place Sioux Falls South
4935 W. Lake Shore Boulevard

Register online at www.sdba.com or,

Return form and payment to SDBA, PO Box 1081, Pierre, SD 57501 or fax to 605.224.7835.

Institution _____ Phone Number _____

Mailing Address _____

Employee	City	Email

Registration: \$285/person for members or \$385/person for non-members.

Registration fee includes \$30 for meals and breaks. This information is provided for your tax records, in keeping with the IRS 50 percent deductible provision under Section 274 (n) of the Internal Revenue Code.

Cancellation: 100% refund if canceled before Oct. 17, 75% refund if canceled Oct. 17-Oct. 20, no refund if canceled after Oct. 20. Substitutions allowed any time.

Payment Method: Total fees due: \$ _____ Check enclosed. Please send me an invoice.

Please bill credit card. Visa MasterCard Discover American Express

Card Holder's Name _____ Zip Code _____

Credit Card No. _____ CVV _____ Expiration _____

Authorized Signature _____

